

Red Bluff Pet Resort

Client/Trainer Agreement

This is an agreement (hereafter "Agreement") between Red Bluff Pet Resort and the dog owner whose signature appears below (hereafter "Owner"). Please initial in the blanks provided.

_____ 1. This Agreement covers all services provided by Red Bluff Pet Resort. Owner agrees to pay the rates in effect at the time services are provided for all services provided. The full payment is required in order to hold your reservation.

_____ 2. Owner specifically represents that he or she is the owner of the dog whose name appears below, and that he or she is fully authorized to contract for any and all services offered by Red Bluff Pet Resort.

_____ 3. By signing this Agreement and leaving Owner's dog with Red Bluff Pet Resort, Owner warrants the accuracy of all information provided by Owner about Owner's dog.

_____ 4. If Owner's dog becomes ill or injured and requires professional medical attention, Owner hereby authorizes Red Bluff Pet Resort to engage the services of a veterinarian, to give medication, and to take other action as Red Bluff Pet Resort deems necessary or advisable in its sole discretion to care for Owner's dog. Owner hereby agrees to reimburse Red Bluff Pet Resort for any and all expenses in providing medical care for Owner's dog.

_____ 5. Owner specifically represents that Owner's dog has not to his or her knowledge been exposed to any contagious diseases within a thirty-day period prior to attending training classes. During the period of this Agreement, Owner agrees to notify Red Bluff Pet Resort of any known exposure to Owner's dog to a communicable disease and to hold Owner's dog out of attending any functions at Red Bluff Pet Resort until Owner's dog is symptom free for thirty days or given clearance by a veterinarian to socialize with other dogs.

_____ 6. I understand that every dog reacts in a different manner to training and that dogs are by nature unpredictable. Therefore, dog training requires full attention and total awareness at all times. Dogs may, without warning, cause injury to humans and/or other animals and I, the undersigned as Owner, agree to hold Red Bluff Pet Resort, and all trainers, independent contractors, employees, assistants, apprentices, and the premises upon which the classes and lessons are to be held, harmless from any claim for the loss or injury, both direct and indirect, to any person or thing by an act of dog or person while in or upon the premises or grounds or near any entrance thereto. I also agree to exercise caution for the safety of myself, my dog, my family, and those persons around me or my dog while the dog is under my ownership. I understand that any injuries received by me and my dog, my family members, and any other persons and animals before, during and after the course period is my own responsibility. I further agree to hold the aforementioned parties harmless from any and all loss and expenses, including legal fees, by reason of the liability imposed by law upon any of the aforementioned parties for damage and expenses. I further affirm that I will always inform Red Bluff Pet Resort in writing of any unusual difficulties or conditions my dog may be experiencing prior to or during training sessions.

_____ 7. This is a non-refundable, non-cancelable and non-transferrable registration. No portion of the fees are refundable after the first session begins. All lessons must be used within 3 months of purchase date. If you are unable to attend a scheduled lesson you must notify Red Bluff Pet Resort 48 hours in advance. Every effort will be made to help you make up the missed session. Failure to notify us in advance will result in cancellation of the lesson with no refunds or makeup session of the missed lesson. Being more than 15 minutes late is considered a no show and cancellation. If a makeup session is necessary and approved, there will be a fee assessed in order to compensate the trainer for the additional time.

_____ 8. Red Bluff Pet Resort reserves the right to postpone or reschedule sessions if necessary. Notices may be delivered via voicemail or email communications.

_____ 9. If at any time during the course a Red Bluff Pet Resort representative feels the dog is ill, exhibiting aggressive, fearful, compulsive, anxious, phobic, or any behaviors that interfere with the teaching methods or endanger the health and safety of any participants or bystanders, including the dog, or a Red Bluff Pet Resort representative feels that Owner has motives, goals, or demands that are harmful or unethical, the session may be aborted or altered at the expense of Owner.

_____ 10. If at any time during the sessions the trainer feels the owner is not reinforcing the behaviors learned, the trainer has the right to terminate the training agreement and the owner will forfeit all remaining sessions without refund.

_____ 11. For those participating in our day training options, please note that the pick-up time is 5:30p.m. unless previously arranged with the trainer. Picking up your dog early may result in him or her not receiving the full benefit of the session. Please allow 15-20 minutes at pick up for the trainer to go over that day's session with you.

_____ 12. Owner makes the following representations about their dog:

- Dog has been vaccinated against Rabies, DAPP, and Bordetella, and the vaccinations are current.
- Dog is friendly toward children, adults, and other dogs and animals.
- Owner must disclose if owner's dog has ever started a fight with another dog or other animal.
- Owner must disclose if owner's dog has ever bitten a person.
- Owner will notify Red Bluff Pet Resort if owner's dog has been the subject of a quarantine order.
- Dog is wearing a secure collar and leash, unless otherwise instructed by the trainer. The leash and collar are not weathered, will not tear and the dog cannot slip out of the collar. No harnesses or retractable leashes are permitted.
- Owner is responsible for providing treats or a toy that the dog will work for.
- Owner must reinforce any behaviors the dog learns in the sessions; trainer is not responsible for the dog not learning the behaviors if owner does not practice at home.

Owner Comments may be written below:

Red Bluff Pet Resort

Client/Trainer Agreement

I (Owner) have received a copy of Red Bluff Pet Resort's Client/Trainer Agreement. I have read and understand all policies regarding training and payment, and I agree to abide by these policies. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives, agents and assigns of Owner and Red Bluff Pet Resort.

Client's Contact Information:

Name _____

Cell number: _____

Home number: _____

Work number: _____

Email: _____

Emergency Contact Information:

Name _____

Cell number: _____

Home number: _____

Work number: _____

Email: _____

Pet's Name _____

Client's Signature _____

Date _____